

General Performance

	2024/25	Target	2023/24	Target	Trend
Current Rent Arrears	2.7%		2.1% after HB	3%	Up
Void loss	7.64%		5.07%	5%	Up
Complaints resolved at stage 1 or stage 2	97.7%		70.58%	No Target	Up

Health and Safety

Area Satisfactory Check	March 25	March 24	Trend
Asbestos	100%	100%	No Change
Electric	91%	100%	Down
Fire	100%	100%	No Change
Gas	100%	100%	No Change
Water	87.5%	100%	Down
Lift	100%	100%	No Change